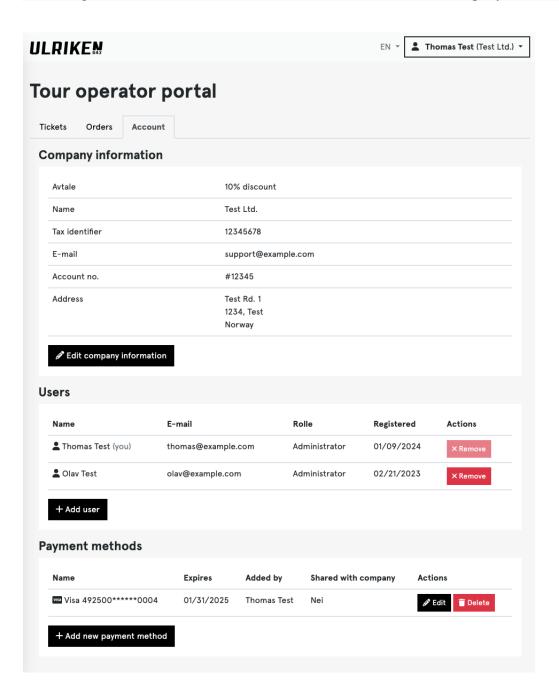
Welcome to Ulriken643's B2B portal.

Here you will find the necessary information.

FAQ Tour operator portal English

How to register in the Tour operator portal?

You create a profile and register the company in the portal. Several from the same company can be registered with their own email address linked to the same company.



Receipt for orders in the portal?

- Receipt for purchase is sent to the email address registered in the portal
- You can choose between a receipt with or without information about the prices

Receipt #12345 Customer Name Test Ltd. Reference test Pickup code fpuPwS Address Tax ID 12345678 Test Rd. 1 1234, Test Norway **Products** Product QTY Price Round trip adult NOK 711.00 Travel date: 01/19/2024 NOK 634.82 Subtotal NOK 76.18 Tax Total NOK 711.00 Total amount: 711.00 Will be paid with CT Thank you for your purchase. Your tickets can be pickup up in our ticket veding machine by scanning the QR code attached to this receipt. Ulriken Taubaneselskap AS, Org. nr. 992 275 618 og Skyskraperen AS, Org. nr. 916 909 071.

How do we get the tickets?

- When booking, the tour operator receives a QR code/collection code on the tickets.
- The QR code are scanned in the ticket machines at the lower station, and the tickets are printed.



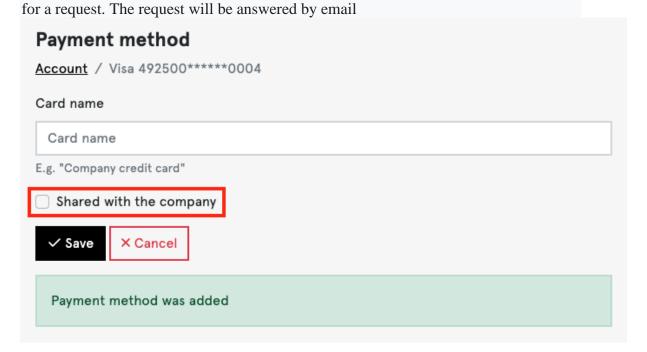
Free tickets

- For 10 26 travelers you get 1 free ticket
- For 26-50 travelers you get 1 free ticket (2 in total for 50 travelers)

Payment for tickets in the portal

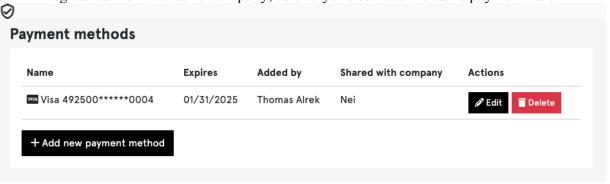
Ulriken only accepts advance payment by credit card for groups.

If, for special reasons, an invoice must be assessed, we still need one credit card to be entered to create a profile - and then send an email to siri.ann@ulriken643.no



The customer enters a payment card when registering in the portal.

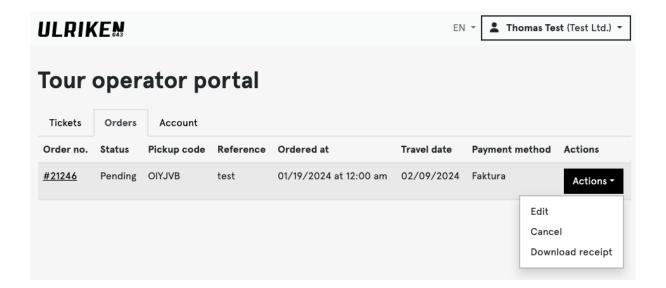
- You can choose if all of them who have registered from the same company, have access to the payment card, or if only one person from each company can use it. You choose a solution in the portal. If the login to the portal is shared with everyone who is registered from the same company, so everyone can use the same payment card.



- Tickets that have been booked will be charged 48 hours before arrival. Have you ordered tickets for 10 May, the credit card will be charged on 7 May at 23:59
- Tickets canceled after 48 hours will be charged to the credit card registered to the portal

Change the number of people?

- The number of people can be changed in the portal up to 48 hours before arrival.
- The number of travelers in the group can be adjusted up and down.
- The order can be canceled free of charge up to 48 hours before arrival



Change information in the profile in the portal?

- Customers can change information in the portal such as e-mail address and phone number.
- Enter the portal, click on your company at the top right, go to "edit profile"

General:

- We recommend that the order is made as close to the arrival date as possible, because we experience that the number often changes right up until departure
- Ulriken is never fully booked there is always room for everyone who wants to travel
- We run every 5-10 minutes and the cabel car have a capacity of 51 person.

Change payment card:

Go to your account and change payment method

Payment methods Name Expires Added by Shared with company Actions Visa 492500*****0004 01/31/2025 Thomas Alrek 🖋 Edit 🗑 Delete + Add new payment method

Checkout	×
Your reference	_
Your reference, e.g. "Cruise, Summer"	
Betalingsmetode	
No payment methods	
Send kopi av kvittering til	_
support@apility.no	
I agree to the <u>terms for this purchase</u>	
+ Add new payment method	
Continue	